

Support Ticket

If you have any problem please send a support ticket at:

Click link below

www.firstonline.com.my/support



TM



Support HELP DESK

The voice of "Expert"



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Please login to submit new support ticket or view existing ticket status.

Email :

Password :



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Click "Register" for first
time registration



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My Account

Should you change your profile, please click at [Update](#) to save.

Email Id *

Password *

Confirm Password *

Name

Contact Number

1

Fill in all the
required information



Submit

2

Click "Submit"

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Submit Ticket

Please fill-in require info below & click [Submit Ticket](#) to send to our technical team. Our dedicated technical team will respond to you as soon as early possible.

Category *

Select

Subject *

Message *

2

Fill in all the required information

1

Click
"Submit New Ticket"

3

Attach image file
(if any)

Attachment

Choose File

No file chosen

If youremailaddress@gmail.com

unable to receive email, please enter your alternative email address here

4

Enter alternative email
address (if any)

5

Click "Create Ticket"



Create Ticket



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Ticket Overview

Please click at ticket subject to view latest respond. You can view both open and closed ticket.

Ticket Status :

ID	Subject	Department	Submitted	Status
575637	Server error 550	Web Hosting	2015-08-07 15:29:21	Closed

1

Click
"View Ticket Status"

2

You can view back your ticket status

Thank You



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